

Introduction

WELCOME!

Congratulations on your selection of the Bell ExpressVu satellite television system. Thank you for your purchase. You will be pleased with the performance, capabilities, entertainment options, and ease of operation of your system.

This Bell ExpressVu system is an innovative product, providing you with the best in television programming today. It is designed to be easy to use and able to support current and future technologies.

Your Bell ExpressVu system complies with MPEG II and DVB standards for compressing audio and video data, chosen because of their efficiency and long-term usage. How does this benefit you? It means the system will be compatible with new technologies in consumer electronic products, such as digital video disk (DVD) players, digital video cassette recorders (VCRs), and data communication networks.

You can now select from a wide variety of programming to view and enjoy. You can choose from multiple program packages and add more channels to meet your tastes.

FOR MORE INFORMATION:

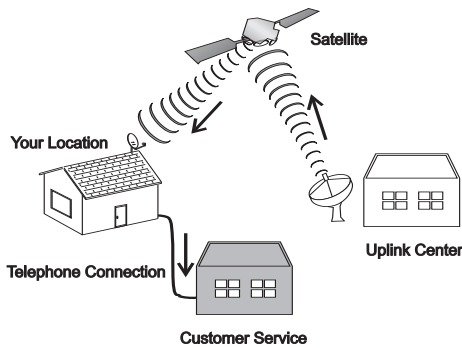
For basic installation procedures, see the Installation Instructions booklet that came with your system. For more detailed installation procedures, see the *Installation Kit Guide* included in the optional Installation Kit. For information on professional installation, call the Bell ExpressVu Customer Service Call Centre at **1-888-SKY-DISH**.

For assistance using the receiver or remote:

- 1 Review the part of this Guide that covers the desired subject.
2. If this does not help, review the Problems and Solutions Tables beginning on page 4-10.
3. If this does not help, call Bell ExpressVu Customer Service Call Centre at 1-888-SKY-DISH, or see the home page at <http://www.expressvu.com> on the World Wide Web.

ABOUT SATELLITE TELEVISION

Bell ExpressVu uses a satellite in a geosynchronous orbit over the Earth to deliver television and audio programming. This type of orbit enables the satellite to stay aligned over one place on the surface of the Earth. Once the satellite dish is aimed at the satellite, the dish does not have to move to follow it.



The programming signal is transmitted to the satellite from a facility on the ground called the “Uplink Center.” The satellite then transmits the signal to your antenna. The signal your Bell ExpressVu system receives is customized based on the programming or information services ordered.

To receive Bell ExpressVu services, you must have a satellite dish and receiver installed that are compatible with the Bell ExpressVu network. To order pay per view programs, you must connect the receiver to an active telephone connection.

SATELLITE SIGNAL QUALITY

RAIN AND SNOW FADE

Heavy rain, snow, or cloud cover can block the satellite signal, which can interrupt your programming service. By aiming the satellite dish to get the strongest signal, you can help prevent rain and snow from interrupting the signal.

SOLAR INTERFERENCE

Twice a year, the sun moves to a position behind the satellite, in orbit around the Earth. The exact time of the year that this occurs varies, depending on the location, but it will be around the beginning of spring and again around the beginning of autumn. When the sun is directly behind the satellite, solar energy overpowers the satellite signal for just a few minutes. This is an unavoidable natural event for all programming distributed by satellite.

During this period, you will not be able to see programs. Once the sun has moved from behind the satellite, the programs will reappear.

SUMMARY OF FEATURES

Following is a brief explanation of the standard features of the Bell ExpressVu system. For more detailed information, see **Chapter 2 - The Parts of Your System**.

- **Front Panel Buttons** You can use the front panel of the receiver to change channels, and use the Bell ExpressVu system menus. See “Receiver Front Panel” on page 2-1.
- **Remote Control** You can use the remote control to change channels, order additional services, use the Bell ExpressVu system menus, and control your TV and other electronic equipment (when programmed). See “Bell ExpressVu Remote Control” on page 2-3 for more information.
- **Simple Menu Operation** You can easily access all the special features using the on-screen menu system. Simple “highlight and select” options allow quick, easy navigation and programming within the menu screens. See “Menus” on page 2-4 for more information.
- **On-Screen Program Guide** You can get information about a program, select the program, and purchase additional services. See “Program Guide” on page 2-5 for more information.
- **Themes (not available on all receivers)** You can limit your selection to those programs within a theme, such as movies or sports, so that you can quickly find a desired program. See “Themes” on page 2-5 for more information.
- **Favourites Lists (not available on all receivers)** You can create up to 4 lists that each include 30 of your favourite channels. You can choose that only your favourite channels will be shown in most program listings. See “Favourites Lists” on page 2-6 for more information.

- **System/Parental Locks**

You can define password protection to prevent viewing of specific channels or programs that you consider unsuitable. In addition, you can prevent purchase of Bell ExpressVu PPV programs.

- **Audio-only Programming**

A number of channels feature commercial free audio-only programs. These range from programs specializing in classical music, to a variety of modern music and other program options.

- **Digital Sound Quality**

You can listen to digital quality sound through the Bell ExpressVu receiver.

- **Software Upgrades**

Occasionally, you may receive software upgrades via the Bell ExpressVu satellite signal. These software upgrades may include new features for the menus or additional functions for existing menus. This allows you to use the latest features in the Bell ExpressVu system without having to buy additional equipment.

- **Event Timers
(not available on
all receivers)**

You can have your Bell ExpressVu receiver record programs (“events”), automatically tune to a specified program, or remind you that a program is about to start.

AVAILABLE SERVICES

Your Bell ExpressVu system is capable of receiving a wide range of exciting and entertaining services. The available services encompass an unlimited variety of interests, including movies, sports, news, music, comedy, and more. We recommend that you become familiar with the capabilities of your Bell ExpressVu system to take full advantage of the wide range of services provided. Listed below is a description of the categories of service that are available.

SUBSCRIPTION SERVICES

Subscription services are program channels or services that you subscribe to for extended periods. Subscription services are billed at regular intervals, and remain activated until you call the Bell ExpressVu Customer Service Call Centre at 1-888-SKY-DISH to terminate them. Package and à la carte subscription services are described below.

COMBO PACKAGE SERVICES

Combo Package services are groups of services that are offered to you at a discount. Combo Packages provide the greatest value to you because they combine the services that you wish to activate at a reduced rate, as compared to the rates charged individually for à la carte packages.

You can call the Bell ExpressVu Customer Service Call Centre at 1-888-SKY-DISH to inquire about program packages and special offerings. A Bell ExpressVu Customer Service Representative may suggest a package to you to provide you with the highest level of service for the best value.

À LA CARTE SERVICES

À la carte services are individual program channels or services that are authorized and billed separately on your account. À la carte services allow you to pay for only the programming you wish to view. To subscribe to à la carte services, call the Bell ExpressVu Customer Service Call Centre at 1-888-SKY-DISH.

FREE PREVIEW

Occasionally, subscription providers allow a period of free viewing of a subscription channel, such as viewing The Family Channel™ free for a weekend. You may notice these channels are available for viewing, even if you did not purchase them, when you select the channel using any of the methods described in “Change Channels” on page 3-19. Enjoy the programming provided, and if you wish to purchase the channel, call the Bell ExpressVu Customer Service Call Centre at 1-888-SKY-DISH. Bell ExpressVu also provides you with its’ very own free XPRS preview channel all the time.



ONE-TIME SERVICES

One-time services are broadcast events and purchases that are billed once on your account. One-time services include Bell ExpressVu PPV programs, and installation and repair charges.

You may pay for certain one-time services over an extended period of time. Your Bell ExpressVu Customer Service Call Centre Representative can provide you with payment options on these charges.

BELL EXPRESSVU PPV EVENTS

A Bell ExpressVu PPV event is a program that is billed once on your account for a single viewing, such as movies from Hollywood, musical events, or sports. After you purchase a Bell ExpressVu PPV program, the fee is added to your next invoice.

The amount of the fee will vary depending on the specific Bell ExpressVu PPV program you purchase.

PURCHASE BELL EXPRESSVU PPV PROGRAM

Purchase the Bell ExpressVu PPV program using the menus on the Bell ExpressVu receiver (see “Bell ExpressVu PPV on page 3-26 for the step-by-step procedure).

INSTALLATION, ACTIVATION, AND REPAIR SERVICES

Installation and repair services are one-time, non-broadcast charges that you must arrange for separately with an authorized service provider. Installation charges are billed when an authorized technician installs your system. Repair charges are applied when an authorized repair facility has performed non-warranty repairs on your equipment (see “Limited Warranty” on page A-1 for more information). To get the number of your nearest authorized installer or repair facility, check with your retailer or call the Bell ExpressVu Customer Service Call Centre at 1-888-SKY-DISH. Activation charges may be applied in specific service situations. For information on these charges call the Bell ExpressVu Customer Service Call Centre.

QUICK START TIPS

The following information helps you get a fast start using the Bell ExpressVu system. See the referenced pages for additional information.

ATTENTION!

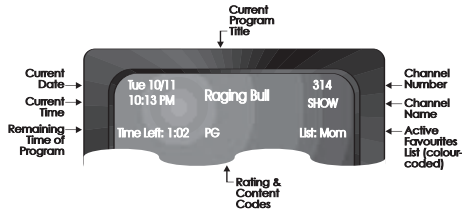


Before doing any installation procedures or using the Bell ExpressVu system, be sure to read “Safety Instructions” on page iii. “Safety Instructions” provides important information to prevent damage to the equipment, and injury to yourself.

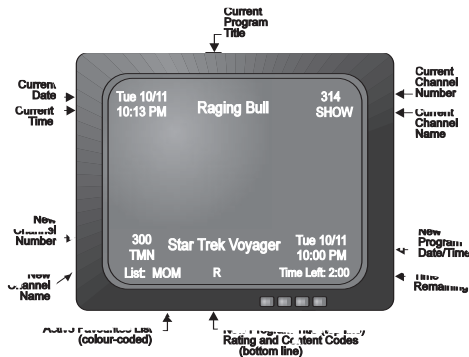
A QUICK LOOK AT MENUS

Following is a summary of the menus that you will probably see the most often. For more detailed information about these menus, see “The Menu Structure” on page 2-4.

PROGRAM BANNER



BROWSE BANNER



MAIN MENU

Main Menu

- 1 Program Guide
- 2 Themes
- 3 Mail
- 4 Favourites
- 5 Locks
- 6 System Setup
- 7 Timers
- 0 Cancel
- Return from this menu

Opens Program Guide Screen
 Opens Theme Categories Menu
 Opens Mail Menu
 Opens Favourites List
 Exit a Viewed Program

- Name of Menu
- Opens Parental and System Locks Menu
- Opens System Setup Menu
- Opens Timers Menu
- Description of Highlighted Option

PROGRAM GUIDE

Current date and time: Tue - Mar 23 8:30 pm
 Currently active Favourite List (colour-coded): Favourite List ALL CHAN
 Channel number or number of hours to skip: 24
 Lock status of the system: [Lock icon]
 Day of the programs in view: Wed
 Time of the programs in view: 8:30 pm, 9:00 pm, 9:30 pm
 Program List:

328 WC1	Last of the Mohicans	Bounty Tracker
330 TBS	Secrets of the Deep	Justice Files
142 YTV	Reboot	Are You Afraid of the Dark?
448 A&E	The Lives of a Bengal Lancer	Best of Comic Relief
314 SHOW	Alfred Hitchcock Presents	Hitchhiker
140 FOX	Ren & Stimpy	Star Trek
		To Be Announced

Channel number and name

Note: About Program Markers



Indicates that this program began or will end in a time period that is not in view.



Indicates that the last available time period in view (you cannot display a time later than this).



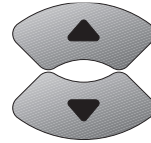
Indicates that the first viewable time period is in view (you cannot display a time earlier than this).

User Guide

The following information helps you get a fast start using the system. The left column describes some common options and the right column shows which button on the remote control to use.

CHANGE CHANNELS

If you are watching a program, press the remote control Up or Down arrow button, or enter the channel using the number pad buttons. You can also use the receiver front panel buttons.



OPEN THE MAIN MENU

Press the remote control **Menu** button.

MENU



OPEN THE PROGRAM GUIDE

Press the remote control **Guide** button.



OPEN THE BROWSE BANNER

Press the remote control **Browse** button.



ORDER A PAY PER VIEW PROGRAM

Choose the program using the **Program Guide**, and follow the on-screen instructions.



SEE THE LAST CHANNEL YOU WATCHED

Press the remote control **Recall** button. Press this button repeatedly to switch between the last two channels.



SELECT A PROGRAM BASED ON A THEME

Press the remote control **Left** arrow button. If the Main Menu is open, select the Themes option, select the Theme, then the program.



SEE INFORMATION ABOUT A PROGRAM

Press the remote control **Info** button while using the Program Guide, Browse Banner, Themes, or while watching a Program.



ACTIVATE A FAVOURITES LIST

Press the remote control **Guide** button to open the Program Guide. Press the **Guide** button repeatedly to scan through the available Favourites Lists.

