

# *1* **Introduction**

## **INTRODUCTION TO BELL TV SERVICES**

---

So you bought yourself a new receiver and you want to know how it works, right? Take a look through this guide and you'll quickly learn how to use all of the features. This chapter familiarizes you to your Bell TV satellite TV receiver.

- **WELCOME**
- **HOW TO USE THIS GUIDE**
- **ABOUT YOUR BELL TV ACCOUNT**
- **WATCHING TV NOW**
- **ADDITIONAL SERVICES**
- **ABOUT SATELLITE TV RECEPTION**
- **WHY CONNECT TO A PHONE LINE**
- **MOVING ON-SCREEN LOGO**

## User Guide

### WELCOME

---

Congratulations on choosing Bell TV. You are about to experience the excitement and convenience of our Direct Broadcast Satellite (DBS) service, which delivers the very best picture and sound quality. Bell TV consistently provides the latest products and satellite-delivered services — with high performance, ease of operation, and a wide variety of entertainment options.

### HOW TO USE THIS GUIDE

---

Special consideration was given to every aspect of this guide to help you become familiar with your receiver. This section explains how the guide is divided and the conventions used throughout.

### GUIDE OVERVIEW

The information in this guide is separated into several chapters to make it easy for you to find exactly what you're looking for:

- *Chapter 1 - Introduction* gives you a brief overview of Bell TV and your new receiver.
- *Chapter 2 - Satellite Receiver* explains the basic features of your system and how to use the remote control, front panel buttons, and back panel connections.
- *Chapter 3 - Finding Programs to Watch* describes how to change channels and look for programs.
- *Chapter 4 - Pay-Per-View* shows you how to order and watch Pay-Per-View events.
- *Chapter 5 - Favourites Lists* explains how to create, name, and use favourites lists.
- *Chapter 6 - Locks* explains how to set locks and passwords.
- *Chapter 7 - Interactive TV* describes how to use the *Interactive TV* features of your satellite TV system.
- *Chapter 8 - Recording Future Programs* shows you how you can record and play back your favourite programs when you want to watch them.
- *Chapter 9 - Remote Control* contains instructions for programming your remote to control your satellite receiver and equipment like a TV or VCR.
- *Chapter 10 - Receiver Customization* shows you how to customize your receiver.
- *Chapter 11 - Connections and Setup* explains how to connect your satellite receiver to your TV and equipment like a VCR.

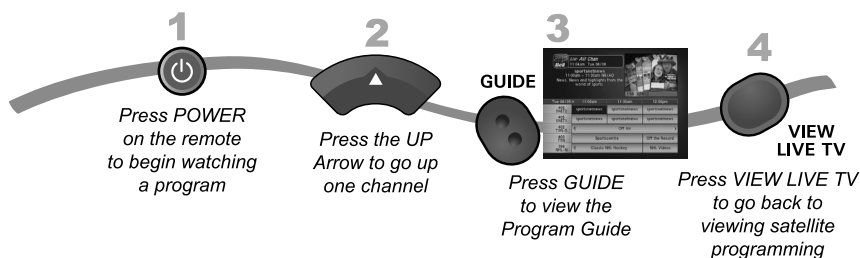
# Introduction

## How To Use This Guide

1

### GUIDE CONVENTIONS

- The names of remote control buttons are all uppercase.  
**Example:** Press SAT.
- Select means to move the highlight to an on-screen option or choice in a list and press SELECT on the remote control.  
**Example:** Select the Locks option.
- The instructions in this guide are shown in one of two ways:
  - Instructions in the form of pictures are handy if you'd like to learn something quickly. These instructions are numbered left to right as shown in the sample below.
  - Instructions that are written out are helpful if you'd like to learn more about a feature or function of the receiver.
  - If the instructions are complicated, you'll see both methods.



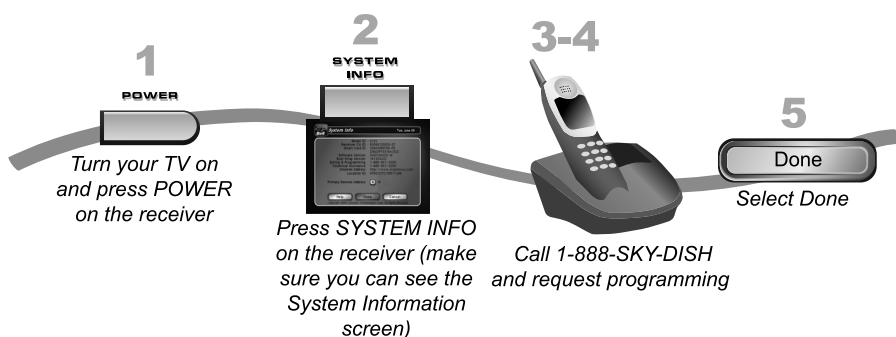
## User Guide

### ABOUT YOUR BELL TV ACCOUNT

This section explains how to order your packages and shows you where to find information about your Bell TV account.

#### ORDERING YOUR PROGRAMMING PACKAGES

Before you can enjoy your new receiver, you must order your programming packages.



#### WHERE TO FIND INFORMATION ON YOUR ACCOUNT

If you want to know about charges to your Bell TV account or if you would like to make changes to your programming packages, be sure to have your account information handy and choose one of the following:

- Go to the website at [bell.ca/selfcare](http://bell.ca/selfcare).
- Call Bell TV at 1-888-SKY-DISH (759-3474).

**Note:** Additional authorization may be required before high definition programming can be viewed; additional fees may apply.

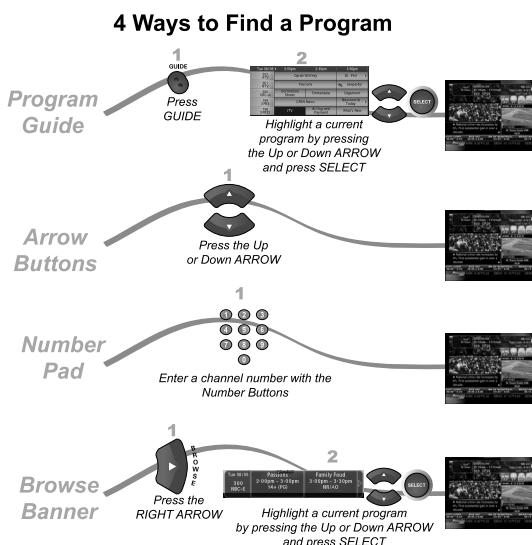
# Introduction Watching TV Now

1

## WATCHING TV NOW

This tour shows you the simplest ways to change channels on your receiver. When you are done with this tour, you will be able to use your remote control to change channels four different ways. If you want to know more about watching TV, see Chapter 3 - Finding Programs to Watch starting on page 3-1.

You're already itching to use your remote control, so pick it up now and find something to watch.



## ADDITIONAL SERVICES

### PAY-PER-VIEW

Catch all the action on Pay-Per-View. Take a break from regular TV and order the latest movies, sports, and special events. For details on ordering Pay-Per-View events, see page 4-1. Be sure to connect an active phone line to your receiver before you order a Pay-Per-View event.

### INTERACTIVE TV



At *Interactive TV* (press ITV on your remote control), you'll find news, sports scores, weather information, games, and more (see page 7-1).

## User Guide

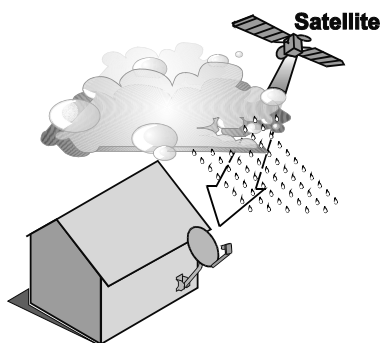
### ABOUT SATELLITE TV RECEPTION

Satellite television uses satellites in a stationary orbit over the Earth to deliver television and audio programming. This type of orbit enables the satellites to stay aligned over one place on the surface of the Earth. Once the satellite dish is aimed at the satellite, the dish does not have to move to follow it.

**Here's something interesting! Noted science fiction author Arthur C. Clarke calculated the orbit that causes satellites to remain stationary in the sky. To this day the 22,000 mile high orbit bears the name Clarke Belt.**

### RAIN AND SNOW FADE

Heavy rain, snow, or dense cloud cover can reduce the satellite signal, which may interrupt your programming service. Your service will return after the weather condition has passed. Aiming the satellite dish to get the strongest signal during installation, will help prevent rain and snow from interrupting the signal.



## Introduction

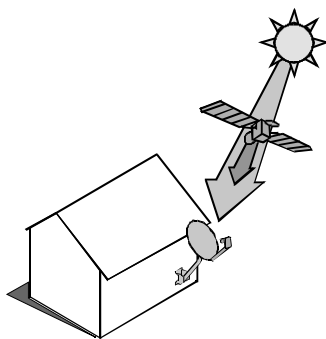
### Why Connect To A Phone Line

1

#### SOLAR INTERFERENCE

Twice a year, the sun moves to a position behind the Bell TV satellite as it orbits the Earth. This event occurs during a few days at the beginning of the spring and the beginning of the autumn and lasts only a few minutes.

During these brief periods, you will not be able to see programs on Bell TV. When the sun has moved from behind the satellite, the programs will reappear. This is an unavoidable natural event for all television involving the use of satellites and has an adverse effect on many program providers.

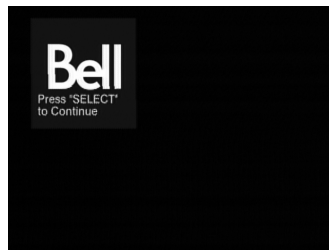


#### WHY CONNECT TO A PHONE LINE

Your satellite receiver is equipped with a standard telephone jack that you use to connect to an active telephone line. Keep the receiver connected to an active telephone line so that you will be able to order pay-per-view programs using your remote control, use all of the *Interactive TV* features, and other services from Bell TV (see page 7-1).

#### MOVING ON-SCREEN LOGO

Whenever the receiver is turned off using the remote control or front panel POWER button, you will see the Bell TV logo moving around on your TV screen. This feature is included with your receiver to assure you that the connections between your receiver and TV(s) are not lost. Press POWER or SELECT on the remote control to resume watching satellite TV programming.





*User Guide*

**Notes**

